

Certificate AE18/0157

The management system of

General Civil Aviation Authority

Near Airport Road, Behind Carrefour, P.O Box: 6558, Abu Dhabi, United Arab Emirates.

has been assessed and certified as meeting the requirements of

ISO/IEC 20000-1:2018

For the following activities

The information technology management system of General Civil Aviation Authority (GCAA) covering the information technology infrastructure and software maintenance & support function of the information technology (IT) department under support functions sector.

This certificate is valid from 23 May 2024 until 13 April 2027 and remains valid subject to satisfactory surveillance audits.

Issue 3. Certified since 13 April 2018

Certified activities performed by additional sites are listed on subsequent pages.

Last certificate expiry date 13 April 2024

Recertification audit date 02 May 2024

Authorised by

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Certificate AE18/0157, continued

General Civil Aviation Authority



ISO/IEC 20000-1:2018

Issue 3

Sites

General Civil Aviation Authority

Near Airport Road, Behind Carrefour, P.O Box: 6558, Abu Dhabi, United Arab Emirates.

The information technology management system of General Civil Aviation Authority (GCAA) covering the information technology infrastructure and software maintenance & support function of the information technology (IT) department under support functions sector.

General Civil Aviation Authority

P.O Box: 30500, Near Emirates Collage, Rashidiya Road, Dubai, United Arab Emirates.

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